



## *Commitment of Care and Competence*

1. Clients are served without regard to race, colour, religion, creed, national origin, age, disability, gender identity, sexual orientation, lifestyle, or other arbitrary circumstances.
2. Clients are treated with kindness, compassion, and respect.
3. Clients always receive honest and open answers.
4. Client pregnancy tests are administered in accordance with applicable laws.
5. Client information is held in strict confidence. Releases and permissions are obtained appropriately. Client information is only disclosed as required by law and when necessary to protect the client or others against imminent harm.
6. Clients receive accurate information about pregnancy, fetal development, lifestyle choices, and related enquiries.
7. We do not provide or assist in arranging abortions or abortifacients but are committed to offering accurate information about abortion procedures and risks.
8. All communication is honest and accurately describes the services we offer.
9. We provide a safe environment by screening all volunteers and staff interacting with clients.
10. We are governed by a board of directors and operate in accordance with our articles of incorporation, by-laws, and stated purpose and mission.
11. We comply with applicable legal and regulatory requirements regarding employment, fundraising, financial management, taxation, and public disclosure, including the filing of all applicable government reports in a timely manner.
12. All staff, board members, and volunteers receive appropriate training to uphold these standards.